

## DIRECT DEBIT REQUEST | Regular Electronic Planned Giving

New
  Alteration
  Cancellation

Planned Giving Contribution by Direct Debit to:  Parish

### DETAILS

I/We (names of those giving)

Full name(s):

Address:

Home phone:  Work phone:

Mobile:  Email:

agree that Catholic Development Fund ID Number 066438 may debit and/or charge any amount through the Bulk Electronic Clearing System (BECS), from the account nominated on this form. Each debit or charge must be effected according to the Service Agreement.

*For additional accounts from multiple financial institutions, please reprint this form. Payments through credit cards not available.*

### SIGNATURE(S)

**Before signing this section, please read the Service Agreement following. Your signature below will indicate you accept the terms of the Service Agreement and confirm that the details on this form have been checked and are correct.** If a joint account, please have all account holders sign. If the account is held by a company please have one director and the company secretary each sign. If you are signing for and on behalf of an entity, please state the capacity in which you sign, in the signature box below.

Signature:

Signature:

Date:

Date:

### PAYMENT DETAILS

#### Details of Financial Institution

Name:

Address:

1st collection \$

2nd collection \$

Total Amount \$

Payment is to be made on the 10th day of each month

First payment month:

Suspend from:

Recommence payment:

#### Details of Account to be Debited

Account name:

BSB  Account no.

#### Parish Office Use Only

1st collection account no:

2nd collection account no:

Planned Giving Envelope number:

## Service Agreement

### Definitions

*Account* means the account held at your financial institution from which we are authorised to arrange for funds to be debited

*Agreement* means this Direct Debit Request Service Agreement between you and us, including the direct debit request

*Business day* means a day other than a Saturday or a Sunday or a listed public holiday

*Debit day* means the day that payment is due

*Debit payment* means a particular transaction where a debit is made, according to your direct debit request

*Direct debit request* means the Direct Debit Request between us and you

*Us* and *we* and *our* means the Catholic Development Fund.

*You* means the customer(s) who signed the direct debit request.

*Your financial institution* is the financial institution where you hold the account that you have authorised us to arrange to debit.

### 1. Debiting your account

By signing a *direct debit request*, you have authorised us to arrange for funds to be debited from *your account* according to the *agreement* we have with you.

We will only arrange for funds to be debited from your account:

- as authorised in the *direct debit request*;

If the *debit day* falls on a day that is not a business day, we may direct *your financial institution* to debit *your account* on the following or previous *business day*. If you are unsure about which day *your account* has or will be debited, please check with *your financial institution*.

### 2. Changes by you

If you wish to stop or defer a debit payment you must write to us at least 5 business days before the next *debit day*. This notice should be given to us in the first instance.

### 3. Your obligations

It is *your* responsibility to ensure that there are sufficient clear funds available in *your account* to allow a *debit payment* to be made.

If there are insufficient clear funds available in *your account* to meet a *debit payment*:

- you or *your account* may be charged a fee and/or interest by *your financial institution*;
  - you or *your account* may be charged a fee to reimburse us for charges we have incurred for the failed transaction;
  - you must arrange for the payment to be made by another method
- Please check *your account* statement to verify that the amounts debited from *your account* are correct.

### 4. Dispute

If you believe that there has been an error in debiting *your account* you should call us on 1800 047 703 and confirm the details in writing with us as soon as possible so that we can resolve *your* query quickly.

### 5. Accounts

You should check;

- with *your financial institution* whether direct debiting is available from *your accounts* offered by financial institutions.
- *your account* details which you have provided to us are correct by checking them against a recent *account* statement; and
- with *your financial institution* before completing the *direct debit request* if you have any queries about how to complete the *direct debit request*.

Warning: if the *account* number you have quoted is incorrect, you may be charged a fee to reimburse our costs in correcting any deductions from:

- an account you do not have authority to operate; or
- an account you do not own.

### 6. Confidentiality

We will keep any information (including *your account* details) in *your direct debit request* confidential. We will make reasonable efforts to keep any such information that we have about you secure and to ensure that any of our employees or agents who have access to information about you do not make any unauthorised use, modification, reproduction or disclosure of that information. However, we may use *your* contact details to provide information about the fund. Should you wish this not to be the case, please advise the fund in writing.